



**BATHURST  
COMMUNITY TRANSPORT**  
*Freedom to Travel*

# Spring Newsletter 2022

31 August, 2022 | Issue 3

NEW HOME, NEW LOOK

## BATHURST COMMUNITY TRANSPORT

# IS *MOVING*



## LATEST NEWS

*New Home, New Look - fresh makeover for Bathurst Community Transport*

Over the winter months we have been busy preparing for spring including updating our look and getting ready to move to our new base! From late September you will find us at 16 Vale Road, Bathurst. This space is larger and will be more functional for our growing fleet.

We may look a little different but the same friendly team continues to provide transport so you can remain independent within the community

Don't forget to book your travel as soon as possible after receiving an appointment time or making travel plans.

## UPCOMING SOCIAL TRIPS

1. **September 13 & 27 - Millthorpe Sightseeing & Hotel**
2. **October 11 & 25 - Katoomba, Blue Mountains Cultural Centre & RSL**
3. **November 8 & 22 - Orange Botanical Gardens & Robinhood Hotel**
4. **December 6 - Christmas Luncheon Harness Racing Club Bathurst**





## SOCIAL OUTINGS

### Important Information

Bookings are essential.

Prices listed include transport to and from your home.

Once you have made a booking, a fee of \$10 per person will be charged for cancellation on a regular social trip. Special events have different cancellation fees.

Prices listed are for those subsidised through the Commonwealth Home Support Program (CHSP) or Community Transport Program (CTP)

*In previous years we have been fortunate enough to secure sponsorship for our Christmas Luncheon enabling us to provide the lunch free of charge to you. Over the last two years, due to COVID, many businesses have been doing it tough and have had to reduce or discontinue previous sponsorships. Unfortunately we have been unable to secure sponsorship for our Christmas Luncheon this year and there will now be charge to attend.*

#### Millthorpe

Wander the heart of Millthorpe. Full of fascinating attractions. It is a great place to find a gift or souvenir, from locally made clothing to jewellery, soaps and candles.

Enjoy lunch at Millthorpe Hotel (at your own expense)

**September 13 & 27**

**Lots of walking, good mobility required**

**\$10pp**

#### Blue Mountains

Enjoy a scenic drive to Katoomba and visit the Blue Mountains Cultural Centre (at your own cost -\$3.20)  
Lunch at Katoomba RSL (at your own expense)

**October 11 & 25**

**Easy access, some walking, good mobility required**

**\$15pp**

#### Orange

Explore the Orange Botanical Gardens in its late spring flourish before stopping for lunch at the Robin Hood Hotel (at your own expense)

**November 8 & 22**

**Lots of walking, good mobility required**

**\$10pp**

#### Christmas Lunch

##### SPECIAL EVENT

Join us for a Christmas Luncheon at the Bathurst Harness Racing Club. 2 Course lunch, soft drinks, raffles and entertainment  
**Payment for lunch must be received no later than November 25\***

**December 6**

**Easy Access**

**\$35pp meal  
\$5pp transport**

**\*Please pay for your Christmas Luncheon (meal & transport) by Friday 25 November. Payment can be made over the phone via credit card, direct deposit or cash. If you wish to pay by cash please provide a sealed envelope, with correct money labelled Christmas Luncheon with your name on it, to your driver when you are travelling with us. Christmas Luncheon cancellations on/after November 25 cannot be refunded.**

### Mystery Morning Tea

Come along for morning tea at a mystery location. Enjoy a tea or coffee with fellow BCTG clients. Morning tea at your own expense

**Every Friday morning first pick ups at 8:30am**

**\$10pp**



**Easy Access**



**Who is eligible for Community Transport?** People aged 65 or older (Indigenous peoples aged 50 or older) who are not in receipt of other support such as NDIS, Home Care Packages or Fulltime Residential Care. We also provide subsidised transport for those who are under 65 and are transport disadvantaged. Let your friends and neighbours know about us and we can see if we can assist them too.

**Booking a Trip for a Medical Destination?** When you call to book your trip, please have the name and phone number of your practitioner, as well as the exact address. This is especially important at some of the larger clinics and hospitals, that may have several buildings. We want to be confident we can get you to the right place in time for your appointment and to find you again, when it's time to go home.



**Sometimes our phones can be really busy!** If you call and can't get through to someone straight away, please do leave us a message. Let us know your name and phone number. We will get back to you shortly.

**No need to call for confirmation!** With our booking system there is no need to call the office the day before your trip to find out what time you are being picked up. At around 1pm, on the afternoon prior to your trip, you will receive an automated phone call from community transport (our American sounding Robotic friend!) to let you know the pickup time. You will have the option then to confirm or cancel the trip. If you don't do anything your trip will still go ahead as planned. Most people find this service helpful and reassuring, but if you'd prefer not to receive it, please let us know at the office. .

**Scams** target people of all ages and backgrounds, however, some scams are more likely to target older people

**Common scams targeting older Australians:** Investment Scams, Unexpected prize & lottery scams, Inheritance, Rebate, Door-to-door & home maintenance, Dating & Romance.

**How to protect yourself:** Be alert to the fact that scams exist. Know who you're dealing with. Do not open suspicious texts, pop-up windows or click on links or attachments in emails – delete them. Don't respond to phone calls about your computer asking for remote access – hang up. Keep your personal details secure. Keep your mobile devices and computers secure. Choose your passwords carefully. Review your privacy and security settings on social media. Beware of any requests for your details or money. Be wary of unusual payment requests. Be careful when shopping online.

**Follow up scams.** Scammers will often try to take advantage when you're feeling vulnerable and try to extract more money from you through a follow up scam. New approaches could be quite different from the original scam and could come quickly or some time later. Scammers may have passed your details to other scammers who use entirely different methods and the new approach may seem totally unrelated to the original scam.

## CLIENT SURVEY 2022

Included with this newsletter is our annual Client Survey. Please complete and return in the reply paid envelope provided. The feedback will assist us to improve the services we are able to provide you. We thank you for taking the time to complete this.

**Postage prices** have almost doubled in the last three years. Sadly, it is no longer possible for us to mail out newsletters. We will keep producing them, because we want to keep you up to date with what's happening. If we have your email address we will email it to you. If we don't, give us a call with your email address and don't forget to update us if it changes. You will also be able to pick up a copy from your community transport driver, on social trips, or from the website.