



What's New

WELCOME to our August newsletter. We are nearing the end of winter and looking forward to Spring's warmer weather and the opportunity to get out and about once again!

FAREWELLS & WELCOMES

There have been a few changes in the team since our last newsletter.

THE OFFICE

The lovely Kim decided it was time to spend more time with her family and left in early July to enjoy some well deserved R&R. Good Luck Kim!

We welcome Elspeth to the team as our new coordinator, many of you may have already spoken with her over the past few weeks and will get to know her better over the coming months.

Sharon also joined the team in May and is looking after our accounts, you will find Sharon in the office Monday, Wednesdays and Fridays

Finally, Domino has joined our team in a casual capacity and has been assisting in the office during

June & July.

Our Drivers

Where would we be without our wonderful volunteer drivers? A number of our drivers; Peter O'Hara, Dominic Chircop and Tony Huelmo are all retiring.

We would like to say a big thank you to them for all they have done for the Bathurst community and wish them all the best as they leave us.

IMAGE CREDIT : APEX MEDIA



*To Do:
Please sign your Aged Care Charter.
Keep one and return one to us!*

Important Dates for Your Diary

- Social Trip 27th**
O'Connell August
Hotel
- Social Trip 24th**
Robin September
Hood Inn
- Social Trip 29th**
Hampton October
Halfway
Hotel
- Men's 10th**
Monthly Via New
Social Horizons
Outings Dates TBC
- Christmas 10th**
Party December

Updates & Changes

Single Charter of Aged Care Rights

From 1 July 2019, a single Charter of Aged Care Rights has taken effect and replaced the previous Charters of Care Recipients' Rights and Responsibilities. The comprehensive and concise new Charter will provide the same rights to all consumers, regardless of the type of subsidised care and services they receive.

It covers the 14 fundamental protections that are on the following page. Consumers have the option of signing [the Charter of Aged Care Rights](#) (the Charter). Consumers can receive care and services even if they choose not to sign. If a Consumer decides to sign the Charter, they are acknowledging that their provider has given them a copy of

the Charter, and assisted them to understand:

- * information about consumer rights in relation to the aged care service; and
 - * information about consumer rights under the Charter. Rights afforded to consumers under the previous Charters will be maintained through the new Charter, the new Aged Care Quality Standards,
-(PTO)

Planning Your Travel & Appointments

Dates to remember

- **NSW School Holidays**
28 Sept - 13 Oct
- **October Long Weekend**
5,6 & 7 Oct
- **Bathurst 1000**
10-13 Oct
- **Challenge Bathurst**
28 Nov - 1 Dec



Bathurst Community Transport

amendments to the *User Right Principles 2014* (User Right Principles), and other laws that inform the delivery and quality of aged care. This includes rights under the *Competition and Consumer Act 2010* and Commonwealth anti-discrimination law. Provisions addressing consumer responsibilities are captured in the User Right Principles.

For this reason enclosed are 2 copies of the Charter of Aged Care Rights for you to

sign. Please keep one and return the other. If you require assistance in understanding the document please call us so we can help you. The full booklet is available from <https://aged-care.health.gov.au> for download or purchase. We have a few copies which you may borrow which are available in the following languages English, Arabic, Hindi, Italian, Serbian and Vietnamese

Single Charter of Aged Care Rights

I have the right to:

- Safe and high quality care and services;
- be treated with dignity and respect;
- have my identity, culture and diversity valued and supported;
- live without abuse and neglect;
- be informed about my care and services in a way I understand;
- access all information about myself, including information about my rights, care and services;
- have control over and make choice about my care and personal and social life, including where the choices involve personal risk;

- have control over, and make decisions about, the personal aspects of my daily life, financial affairs and possessions;
- my independence;
- be listened to and understood;
- have a person of my choice, including an aged care advocate, support me or speak on my behalf;
- complain free from reprisal, and to have my complaints dealt with fairly and promptly;
- personal privacy and to have my personal information protected;
- exercise my rights without it adversely affecting the way I am treated.

★ ★

★ **CAB CHARGE CARDS** ★

★ **IMPORTANT REMINDER** ★

★ Please note the card cannot be used outside the Bathurst, 2795, postcode area ★

★ A limit of 20 trips per month (please use your tracking sheet to record your **trips**) ★

★ ★

Social Trips



**TUESDAY
27th AUGUST
O'CONNELL
HOTEL
BUS \$5
LUNCH AT OWN
EXPENSE**

Enjoy the scenic route as we travel to O'Connell via Ben Chifley Dam and The Lagoon



**TUESDAY
24th SEPTEMBER
ROBIN HOOD
HOTEL
BUS \$5
LUNCH AT OWN
EXPENSE**

Embrace the change of seasons as we travel to Orange and visit the lovely Cook Park before lunch



**TUESDAY
29th OCTOBER
HAMPTON
HALFWAY
BUS \$5 &
LUNCH \$25**

Baked Dinner, Dessert, Tea & Coffee
Lunch with a view!
Take in the delightful view from this recently renovated historic pub

BOOKINGS

Please call after 9am on Thursday 15th AUGUST 02 6331 3322
Seats are limited
Please advise any dietary requirements at time of booking

IMAGE CREDIT: APEX MEDIA



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Taking the Bathurst Community where they want to be, when they want to be there.

www.bctg.com.au